



Return/Exchange Form

100% SATISFACTION GUARANTEED!

Guarantee applies to merchandise returned in original condition within 30 days of purchase. We will either replace, repair, or refund your money.

Should you need to return or exchange an item(s), please follow the instructions below.

Complete the form below. Include this form with the item(s) you would like to return or exchange. Attach the return label provided in the bottom right-hand corner to the outside of the package using clear tape. Return insured via United States Postal Service.

Shipping will only be reimbursed for products with manufacturer's defects.

All returned merchandise must be in original condition along with packaging (i.e.: warranty information, instructions, box, etc.). A 20% restocking fee may apply on special and/or large orders. Custom orders made to your specifications cannot be returned for exchange or credit (i.e.: embroidered name tapes, embroidered helmet bands, class A name tags, dog tags, and custom KIA bracelets). Returns or exchanges will be accepted on items which have been used for their intended purpose. We will not accept items for return or exchange if they have been subjected to unusual application or abuse.

If you need further assistance, please contact our Returns Department at (800) 247-4541 or via email at returns@rangerjoes.com.

Retain a copy of this form for your records.

1 Order # _____ Address _____
 Name _____ City, State, Zip _____
 Daytime Phone Number _____ Email Address _____

2 RETURNS

Item #	Description	Quantity	Price	Reason*

* Reason for Return (enter code above)

- | | | |
|--------------------------|----------------------------|----------------------|
| 01 Wrong product shipped | 04 Did not like | 07 Product defective |
| 02 Wrong color | 05 Product not as pictured | 08 Arrived too late |
| 03 Fit too large/small | 06 Quality not as expected | 09 Other _____ |

3 EXCHANGES (complete this section for the item(s) you would like to receive)

Item #	Description	Quantity	Size	Color	Price

4 Exchanges will ship the same method as the original order with no additional shipping or handling charges.

Are we shipping the item(s) to a new address? If so, complete the information below:

Name _____
 Address _____
 City, State Zip _____

5 Method of Payment (for exchange):

____ Check/ Money Order
 ____ Credit Card (charge card on file)
 ____ Credit Card (charge new card below)
 Credit Card Number _____
 Expiration Date _____
 Name on Card _____
 Signature _____



Attn: Returns Department
325 Farr Road
Columbus, GA 31907
(800) 247-4541